




**TAKE THE
INTERNET HOME
WITH YOU!**


The P.I.T. Library is now circulating mobile hotspot devices!

Use a hotspot device to access the internet, surf the web, help your children do their homework, connect to health and banking services, and much, much more!

These pocket sized devices are easy to use, can connect up to 15 devices, such as your smart phone, laptop, and tablet, to T-Mobile's cellular network.



- ⇒ 4 Week Hotspot Checkout
- ⇒ Connect up to 15 devices to 3G, 4G, & 4G LTE networks across the country
- ⇒ Unlimited Monthly Data
- ⇒ Contact-free direct mailing circulation



Mobile Hotspots
now available for check-out

SUPPORT
Mobile HotSpot troubleshooting



Step 1: Request a Hotspot online @ <https://tinyurl.com/hotspotsform>

Step 2: Read "[User Agreement](#)" & complete online request form.

Step 3: You will receive a confirmation email when your Hotspot kit is shipped. A USPS tracking number is included. Delivery within 2-3 days, direct to your home, with contact-free delivery.

Step 4: Unpack your Hotspot and review the quick start guide. Hotspots arrive fully charged. **Be sure to save the return mailing envelope, included in your package . It has a pre-paid return mailing address attached and you will need this to return the Hotspot to the Library when your check-out expires.*

Step 5: Enjoy the Internet wherever you take the Hotspot and charge it as needed.

Need help? Email the P.I.T. Library at library@pit.edu.



Bienvenidos

Guía de inicio

Su punto de acceso móvil T9



Franklin
Mobile Hotspot

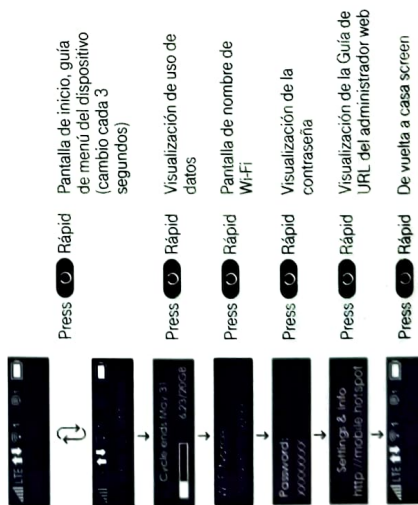
Pantalla LCD de punto de acceso

Enciende el punto de acceso

Para activar o desactivar el punto de acceso, mantenga el botón de encendido en la parte frontal del dispositivo durante al menos dos segundos.

Pantallas principales

Su pantalla principal tiene una serie de pantallas que le permiten ver información del dispositivo y alertas del sistema. Presione el botón de encendido (tecla de navegación) para recorrer lo siguiente:



Introducción

Este manual le ayudará a comenzar con su nuevo punto de acceso móvil T9.

Para obtener más ayuda, consulte el sitio web de su proveedor de servicios.

Visite el sitio web de su proveedor de servicios para obtener recursos y tutoriales, y más para encontrarlos en su dispositivo.

Configuraciones

1. Inicie el dispositivo web de Mobile Hotspot.
2. Haga clic en la pestaña **Configuración**.
3. Seleccione el usuario web de Mobile Hotspot y debe cambiarse para continuar.

Restablecer su punto de acceso

1. Mantenga presionado el botón de encendido en la parte frontal del dispositivo durante al menos dos segundos.
2. Haga clic en la pestaña **Configuración**.
3. Usando el menú desplegable, seleccione **Wi-Fi > Básico**.
4. En **Restablecer configuración de Wi-Fi**, haga clic en **Restablecer**.

Restaurar a los valores predeterminados de fábrica

1. Encienda el dispositivo.
2. Retire la tapa de la batería mientras el dispositivo está encendido.
3. Mantenga presionado el botón **Restablecer** hasta que vea el mensaje "Reiniciando fábrica" en la pantalla LCD.
4. Cuando el dispositivo se reinicie, todas las configuraciones se restaurarán a las configuraciones predeterminadas de fábrica.

Nota: El punto de acceso debe estar encendido al presionar el botón Restablecer y debe tener suficiente nivel de batería.

Welcome

Start Guide

Your T9 Mobile Hotspot



T9 Franklin

Mobile Hotspot

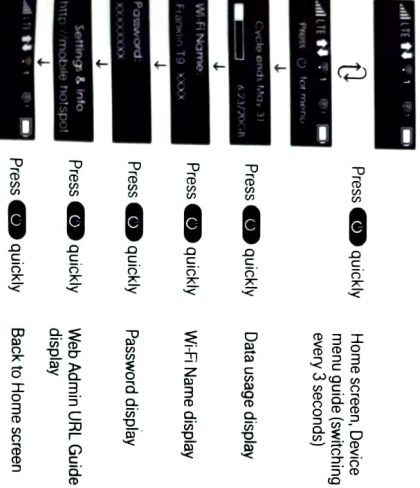
Hotspot LCD Screen

Power Up the Hotspot

To turn your Hotspot on or off, press and hold the **Power Button** on the front of the device for at least two seconds.

Main Screens

Your Hotspot has a series of screens that let you view device information and system alerts. Press the **Power Button** (Navigation Key) to cycle through the following:



Introduction

This booklet helps you get started with your new T9 Mobile Hotspot.

For more help getting up and running with your new device, please contact your service provider.

Visit your service provider's website for ongoing support and resources. There you'll find user guides, tutorials, and more to help you get the most out of your device.

Connect to Your Hotspot

Connect a Device to Your Hotspot

1. Turn on your Hotspot and your device's Wi-Fi.
2. Open the Wi-Fi application on your device. Select a Wi-Fi-enabled device that you want to connect to your Hotspot.
3. Find your Hotspot's Wi-Fi name (SSID) and password to connect to the Internet.

Note: Your Wi-Fi name (SSID) and password are printed on the Hotspot LCD display.

Reset Your Hotspot

You may want or need to clear your account information, reset user settings, or reset your device to its factory default settings.

Reset Wi-Fi Settings Only

1. Log in to the Mobile Hotspot.
2. Click the **Settings** tab.
3. Using the drop down menu, select **Wi-Fi > Basic**.
4. Under **Wi-Fi Settings Reset**, click **Reset**.

Restore to Factory Defaults

1. Turn device on.
2. Remove the battery cover while device is on.
3. Press and hold the Reset button until you see the "Factory Reset Restarting..." message on the LCD screen.
4. When device reboots, all settings will be restored back to factory default settings.

Note: The Hotspot must be powered on when pressing the Reset button and must have enough battery level.

Charge the Battery

1. Insert the small end of the USB cable into the micro-USB charging port on the right side of the hotspot.
2. Plug the charging adapter into a standard AC power outlet.

Note: Using a different charger or USB cord other than the one supplied can result in slower charging times.

1

Getting Started




Overview
Components
Device Display
Battery Management

Having the Mobile Hotspot at your fingertips will allow you to access LTE network for fast uploads and downloads.


You can also connect up to 15 Wi-Fi capable devices to the Internet at once - laptops, tablets, eReaders, Smartphones and more.

Work effectively outside the home or office with the reliable broadband speed that the LTE service provides.

LED Indicator

	Colors	Charging Status
	Off	Power off.
	Solid	Power off and connected to a charger.
	Blinking	Power on/Operating normally

Button Operation

	Operations	Actions
	Turn On	Press and hold the button for 3 seconds.
	Turn Off	Press and hold the button until "Goodbye" message appears.
	Display Wake-Up	When the display is off (sleep mode), the first quick press of the button wakes up the display.
	Info Display	When the display is on, press the button quickly to go through the device menu and information.

Components



- 1. Power/Menu Button** – Turn on/off Mobile Hotspot. Shows device menu and information
- 2. Display** – Provides device status information such as battery, service signal strength, the number of users connected with Wi-Fi etc.
- 3. Charger Port** – The USB charger connects here.
- 4. Back Cover Notch** – Lift the notch to open the back cover.
- 5. Reset Button** – To perform reset of your device, gently press and hold the button for 3 seconds, then release.

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Using Your Mobile Hotspot for the First Time

Your computer, tablet, or other wireless devices need Wi-Fi capability and Internet browser software. Your Hotspot is compatible with most major operating systems and the latest versions of browsers

Note: Please do not attempt to open or disassemble your hotspot and the battery pack. Doing so may cause damage that voids your warranty. Charge the battery with the charger provided together with your hotspot.

- It normally takes 3~5 hours, depending your power source & device status, to fully charge the battery. Battery discharges faster as additional devices connect to your hotspot.
- Battery life depends on the network, signal strength, temperature, & active connection time. When charging, keep your device near room temperature.
- Never leave the Mobile Hotspot in an unattended vehicle due to uncontrolled temperatures that may be outside the desired temperatures for your device.



Charging the Battery

3

Connecting to Your Mobile Hotspot

Wi-Fi Name (SSID) and Password

You can find your Wi-Fi Name and Password any time you need. Just press the power/menu button (⏻) shortly when the display is on.



Press ⏻ quickly

Home screen, Device menu guide (Switching every 3 seconds)



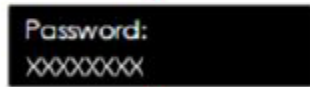
Press ⏻ quickly

Data usage display



Press ⏻ quickly

Wi-Fi Name display



Press ⏻ quickly

Password display



Press ⏻ quickly

Web UI URL Guide display



Press ⏻ quickly

Back to Home screen

1. Open the Wi-Fi application or controls on your laptop/ Wi-Fi capable device that you want to connect to your Hotspot.

2. Then find your Mobile Hotspot's Wi-Fi name and password.

3. Click **Connect** and enter the Password when prompted.

NOTE: The last four characters of your Wi-Fi Name is unique for your Mobile Hotspot. You can change the Wi-Fi Name of your own. See "Settings".

You can use your Mobile Hotspot to connect up to 15 Wi-Fi capable devices to the mobile broadband network. The T9 Franklin Hotspot comes with security already activated and turned on.



The following tips can help solve many common problems encountered while using the Hotspot:

1. Restarting your computer and your Mobile Hotspot can resolve most issues. Before contacting customer care, be sure to restart both your Mobile Hotspot and any device that is currently connected.
2. Mobile Hotspot just powered off without pressing the Power/Menu button. Why? This may occur under Battery depletion. To restore power, manually press and hold the Power/Menu button to turn on your Mobile Hotspot. If the battery is depleted, charge the battery with the AC charger provided .

Troubleshooting

4

Overview
First Steps
Common Problems and Solutions

T-Mobile Franklin T9 Mobile Hotspot User Manual online at:

<https://tinyurl.com/HotspotT9Manual>

